

Grow with Google

Google IT Support Professional Certificate

The Google IT Support Professional Certificate helps prepare you for an entry-level job in IT support in under six months. No experience is necessary.

Visit grow.google/itcert to learn more



215,000

Number of **unfilled IT support jobs** across the U.S. ¹



\$53,470

The **median annual wage** for computer user support specialists. ²



<6 months

The average time it takes to **complete the program** when dedicating around 5 hours per week

The Google IT Support Professional Certificate is currently offered at El Centro in **two ways**:

OPTION 1

Through a unique partnership between El Centro's Computer and Information Technology department and YearUP, students can earn both Google's IT certificate as well as El Centro's Site System Administrator Level One certificate.

To learn more, contact rchivers@yearup.org

OPTION 2

Starting in October, students can also register to complete Google's IT certificate through one course, either for credit or through continuing education. Both options are available on a rolling basis, although enrollment is limited.

To learn more, contact belicia@dcccd.edu

Both options combine online coursework with in-person instruction. If you are interested in learning more about the Google IT Support Professional Certificate at El Centro, **please email the contacts listed above!**



#ITCert Stories

"After adding the Google IT Professional Certificate to my resume I found myself almost immediately employed. I went from working night shifts as a security officer to getting an entry level job as an IT specialist."

-Daniel

What is IT Support?

IT support is one of the fastest growing fields in the United States. When computer systems fail or hardware breaks down, IT support professionals are the skilled workers who solve the problems. Their median salary is about \$53,540 per year.

Get Job Search Help

Once you complete the certificate, you can choose to have your information sent to leading employers including Bank of America, Cognizant, GE Digital, Google, Hulu, Infosys, MCPc, PNC Bank, RICOH USA, Sprint, TEKSystems, UPMC, and Walmart and its subsidiary companies.

Learn more

Coursework includes a dynamic mix of video lectures, quizzes, and hands-on labs. Participants also will hear from Google employees with unique backgrounds and perspectives, whose own foundation in IT support served as a jumping-off point for their careers.

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Together with **Google.org** **coursera** 



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